



Faronics

SYSTEMPROFILER™

□ User Guide

SEE The Whole Picture

System Profiler Overview

Faronics System Profiler is a utility that generates a detailed inventory of a workstation's configuration and properties.

The report provides both a summary and a detailed report of the following aspects of a system:

- Faronics Software
- Machine
- Physical Drives
- Logical Volume Drives
- CPU/Cache
- Motherboard/Memory/BIOS
- Operating Systems
- Running Programs
- Network Connections
- Installed Applications

This program was originally designed for Faronics' Technical Support department, but has been released, free of charge, for all users.

Faronics System Profiler can be downloaded from www.faronics.com.

System Requirements

System Profiler is fully supported by: Windows XP, Windows 2000, Windows 2000 and 2003 Server.

Windows ME requires Internet Explorer 5.5 or greater to run System Profiler.

Windows 98, requires the download of Windows Management Instrumentation (WMI) to view the report. System Profiler will prompt the user to download the program in this system configuration.

Windows 95 and Windows NT do not support System Profiler.

Privacy Policy

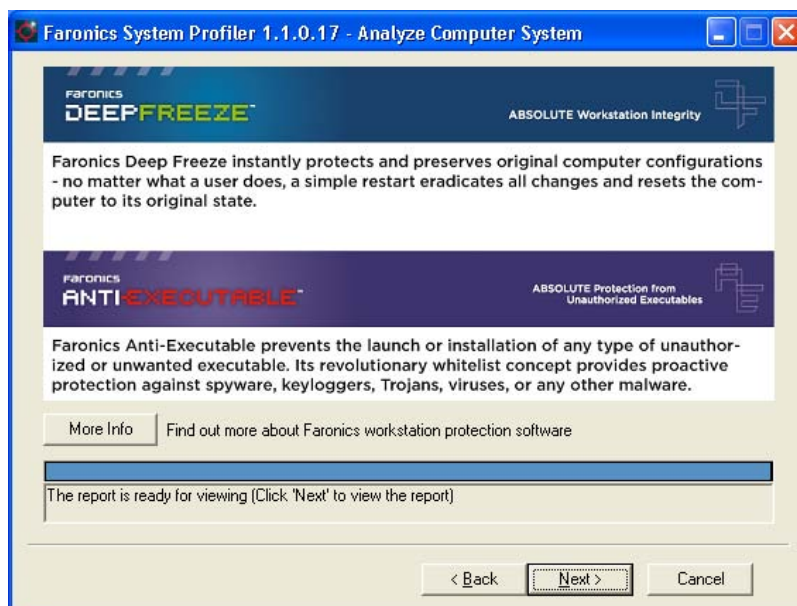
Any communications with Faronics Corporation regarding reports generated by System Profiler are kept strictly confidential.

Running System Profiler

1. Download and save the program on the workstation to be inventoried.
2. When ready to run System Profiler, double-click on the file name to launch the program.
The introductory screen appears.
3. Click *Next*.
The *Report Options* screen appears as shown below.

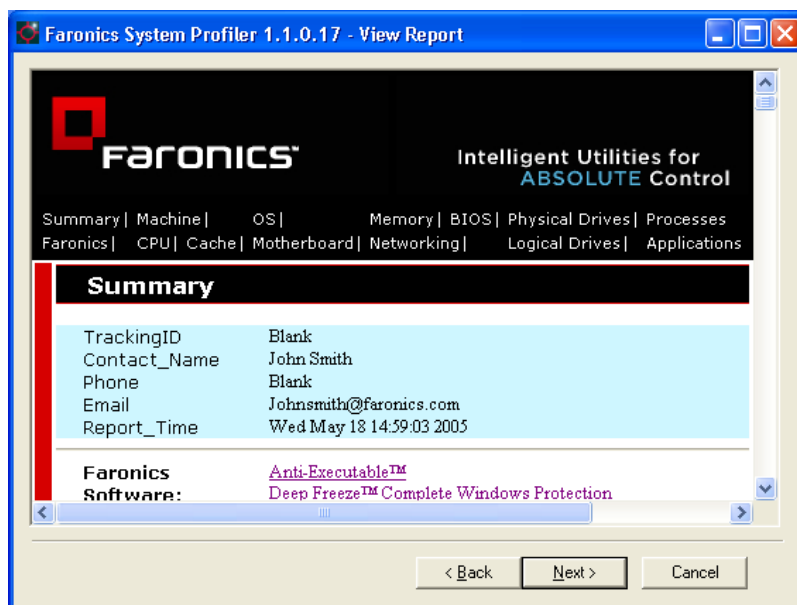
The following options are available on this screen:

- To create the report at the request of Faronics technical support, check *This report is for Faronics customer support*.
Enter contact information in the fields provided, and click *Next*.
 - To create the report without entering contact information, click *Next*.
 - To view an existing report, click *Browse*. A standard *Open-File* dialog displays.
Locate the file to be viewed, and click *Open*. Click *Next* in the System Profiler interface to see the report.
4. A report of the system's configuration is generated by System Profiler.
The screen that appears while the report is generated, gives users the opportunity to view other Faronics products by clicking *More Info*, as shown on the following image.



5. Click Next to view the report.

The *View Report* screen appears as shown below.



6. This report screen can be maximized to fill the monitor for easier viewing. Review the report and click *Next*.

7. If *This report is for Faronics customer support* was not checked on the initial screen, the screen that appears next gives the option to click *Finish* to close System Profiler, or to click *Back* to return to the *View Report* screen.

If *This report is for Faronics customer support* was checked, the screen that appears next gives the option to click *Next* to email the report to Faronics Support, or to click *Cancel* to exit the program.

8. To send the report to Faronics customer support, click *Next*. The default email application launches.

The Faronics Support email address is entered automatically in the address field.

9. Attach the file created by System Profiler. The location of the file is documented in the body of the email. Send the email to Faronics.

10. Click *Finish* to exit System Profiler.

To not send the report to Faronics, click *Cancel* and exit the program. The report generated by System Profiler is not saved. The program must be run again to recreate the report.